

Third Party Access: How it works

There might be times when you need to ask someone you trust to help you manage your accounts with us for a while. Third Party Access would be suitable for short or medium term needs. For anything else, other options, like Power of Attorney, could be considered. This factsheet helps you, or your third party, know what to expect if they're added onto an account.

Why would I need Third Party Access?

There are a few reasons why you might need Third Party Access:

Who can be added to an account?

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To be a registered third party you must:

- Be a UK resident
- Be over the age of 18

What accounts can be added to?

- Third party access can be given on any Santander current accounts and most savings accounts. If the account has more than one person on it, like a joint account, we'll ask all account holders to give their authority to add someone on.
- We can't register this type of access on any other products, like a credit card, loan, mortgage or investment. If you need help with managing these, talk to us to find out what your options are.

How do I add someone to an account?

Third party access can be added to an account online, by phone or in branch. You'll need to provide details of the third party and their contact information. You'll also need to provide your own details and confirm your authority to add someone to the account.

